

buzz banking

Welcome to our mobile banking and eDeposit services.

CityMark FCU is now offering a free app to download from the iTunes and Google Store. Simply search for "WILKES BARRE CITY CREDIT UNION" OR "BUZZ BANKING" in your app store and download. The following icon is the one you should be on the lookout for:



The inside brochure will help you with your mobile app and eDeposit. Not all members will qualify to use eDeposit.

Citymark is basing our decision of granting eDeposit on your account history performance, deposit history, and your overall membership.

To find out if you qualify for eDeposit, give us a call.

Main Office
40 E Market Street
Wilkes Barre, PA 18711
Ph: 570.826.8244
Fax: 570.300.2112
Monday - 8:30am - 4:30pm
Tuesday: 9:30am - 4:30pm
Wednesday: 8:30am - 4:30pm
Thursday: 8:30am - 4:30pm
Friday: 8:30am - 4:30pm



Federally Insured by

NCUA

www.citymark.org



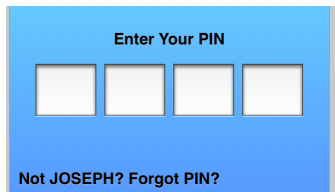
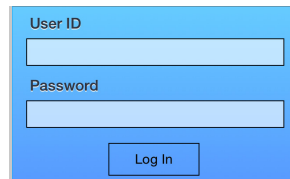
eBANKING (mobile)

How do i register?

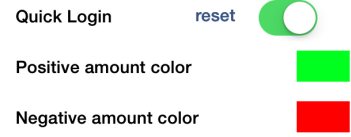
1. Download the Wilkes Barre City Employees Credit Union mobile app from the iTunes store or Google marketplace.
2. Sign in to the mobile application (using the same user ID and password from homebanking.
3. You can set a four digit PIN number to make signing in quicker.
4. Request CityMark to enable your mobile deposit feature.

Frequently Asked Questions?

1. What is my user ID and password?
 - a: Your user id and password are the same as when you sign in to homebanking.
2. Can I log into multiple accounts?
 - a: Yes, by clicking NOT (Name) on the PIN login screen. You can then login to a different account using your user id and password.

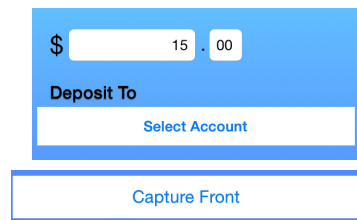
A blue screen titled "Enter Your PIN" with four white input boxes for digits. At the bottom, it says "Not JOSEPH? Forgot PIN?"A blue screen with fields for "User ID" and "Password", and a "Log In" button at the bottom.

3. What do I do if I forget my PIN?
 - a: you can click FORGET PIN and you will be asked to login using your user ID and password. Once signed in, you can change your pin at the settings screen

A settings screen with a "Quick Login" toggle (checked), a "reset" link, and two color selection options: "Positive amount color" (green) and "Negative amount color" (red).

eDeposit

1. Click "DEPOSIT CHECK"
2. Enter check Amount and select account for deposit.
3. Click CAPTURE FRONT
4. Read Instructions and select NEXT.
5. Camera will be displayed to take picture.
6. Make sure to capture a good image and repeat for the back.
7. Submit the deposit.
8. Write VOID across the check and file or shred.

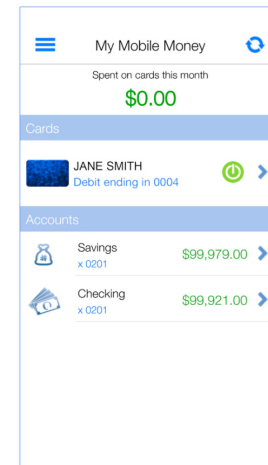
A blue screen for eDeposit. It shows a dollar amount of "15.00" and a "Deposit To" section with a "Select Account" button. At the bottom is a "Capture Front" button.

Note: All mobile check deposits will have an immediate 3 day hold until verified by Citymark. Qualifying funds may be available immediately.

MyMoneyMobile

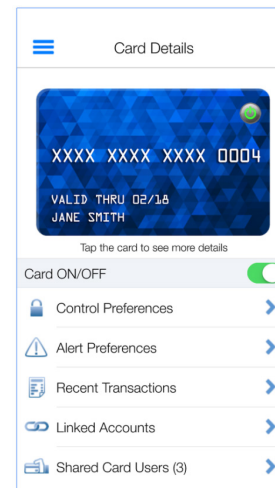
MyMoneyMobile is an app to manage your debit card with CityMark FCU. Now you can see purchases instantly, set alerts for your card, apply travel notifications, and shut your card on and off.

1. Search for My Mobile Money in the app store or Google Play Store.
2. Select "SIGN UP FREE"
3. Enter your information.
4. Enter your debit card information.

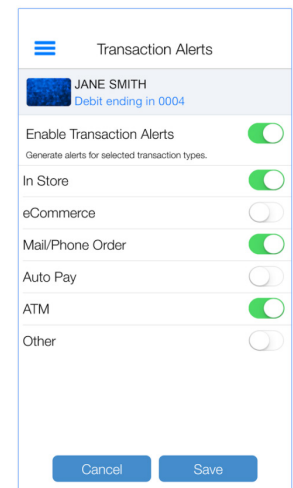
A screenshot of the "My Mobile Money" app main screen. It shows a balance of "\$0.00" for cards, a list of accounts including Savings (\$99,979.00) and Checking (\$99,921.00), and a "Main Account" label.

Main Account.

Preferences:

A screenshot of the "Card Details" screen. It shows a virtual debit card with a blue background and white text. Below the card, there are sections for "Card ON/OFF" (checked), "Control Preferences", "Alert Preferences", "Recent Transactions", "Linked Accounts", and "Shared Card Users (3)".

Alerts:

A screenshot of the "Transaction Alerts" screen. It shows a list of alert types: "Enable Transaction Alerts" (checked), "In Store" (checked), "eCommerce" (unchecked), "Mail/Phone Order" (checked), "Auto Pay" (unchecked), "ATM" (checked), and "Other" (unchecked). At the bottom are "Cancel" and "Save" buttons.